

Davenport Online Secure Access

To keep your account information safe and prevent unauthorized access, Multi-Factor Authentication is required at login. Each time you sign in to Davenport Online or the Davenport Mobile App, you will receive a One-Time Passcode (OTP). Below are some helpful tips.

- To access Davenport Online or the Davenport Mobile App, and receive the OTP, clients must use up-to-date operating systems and web browsers. For example, if a client has Version 15 of Safari, he/she may not receive the OTP.

Systems Requirements

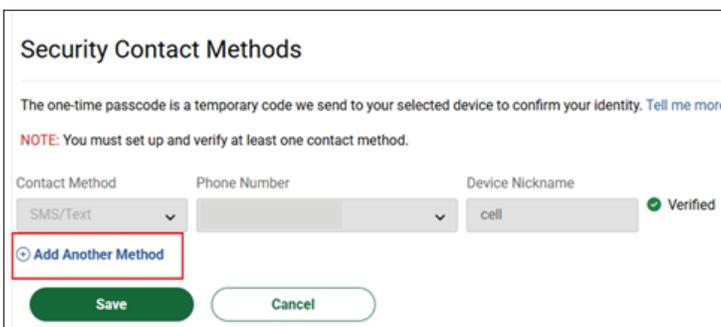
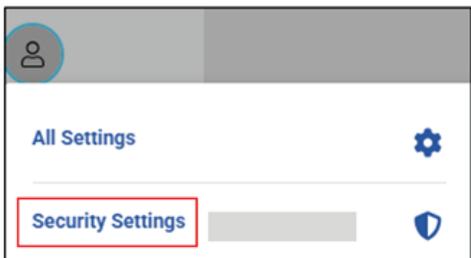
We don't officially support a specific operating system or browser however here is a list of those combinations we recommend when accessing Davenport Online.

To optimize your experience and to enable all features, please modify your browser's privacy settings to allow third party cookies.

Operating Systems: Windows 8+; Mac OS X (10.15+); iOS 13+; Android

Windows Browsers	Mac OS X 10.15+	iOS 13+	Android
Microsoft Edge	GOOGLE Chrome 67 X and higher	Safari 16 and higher	GOOGLE Chrome 67 X and higher
GOOGLE Chrome 67 X and higher	Firefox 48 X and higher		
Firefox 48 X and higher	Safari 16 and higher		

- Due to intermittent cell phone carrier issues, some clients may receive a delayed OTP. If you are having trouble receiving the OTP, you can add your email address as an additional contact method in your account security settings in the platform.
- To have your OTP sent by text, email or voice (call on phone), follow these steps:
 - Log into your Davenport Online account.
 - Go to Settings in the upper right hand corner and click on Security Settings.
 - Next, click on Security Contact Methods; then choose Add Another Method.



Contact Us for Help:
 Email: support@investdavenport.com
 Phone: 804-697-2997
 Toll Free: 1-888-742-1863
 Davenport Online Support is available
 M-Th, 9 a.m.-5 p.m. ET; F, 9 a.m.-4:15 p.m. ET